

March 2021



Daisy Data Displays, Inc. 5031 Richard Lane, Suite 103 Mechanicsburg, PA 17055 Phone: 717.796.9999



# DISCLAIMER

Daisy Data Displays, Inc. makes no representations or warranties with respect to the contents or use of this manual, and specifically disclaims any express or implied warranties of merchantability or fitness for any particular purpose. Daisy Data Displays, Inc. reserves the right to revise this publication and to make changes to its content, at any time, without obligation to notify any person or entity of such revisions or changes.

Furthermore, Daisy Data Displays, Inc. makes no representations or warranties with respect to any Daisy Data Displays manufactured equipment, and specifically disclaims any express or implied warranties of merchantability or fitness for any particular purpose. Daisy Data Displays, Inc. reserves the right to make changes to any and all Daisy Data Displays manufactured equipment, at any time, without obligation to notify any person or entity of such changes.

# FCC WARNING

Computing devices and peripherals manufactured by Daisy Data Displays generate, use, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions in this manual may cause interference to radio communications. Such equipment has been tested and found to comply with the limits for a Class A computing device pursuant to Subpart J of Part 15 of the FCC Rules, which are designed to provide reasonable protection against radio interference when operated in a commercial environment. Operation of this equipment in a residential area is likely to cause interference, in which case the user - at their expense - will be required to take whatever measures may be required to correct the interference.

Some components may not have been manufactured by Daisy Data Displays, Inc. If not, Daisy has been advised by the manufacturer of the component that the component has been tested and complies with the Class A computing device limits as described above.

Daisy Data Displays, Inc. Address: 5031 Richard Lane, Suite 103 Mechanicsburg, PA 17055 Web: www.daisydata.com Phone: 717.796.9999 Fax: 717.796.9000

Manual: D004-000024 March 2021 Initial Release

Copyright ©2021, Daisy Data Displays, Inc. All rights reserved.



# LIMITED WARRANTY AND LIABILITY STATEMENT

To the original purchaser, Daisy Data Displays, Inc., hereinafter referred to collectively as SELLER, warrants each of its manufactured products, and all components therein contained to be free from defects in materials and/or workmanship for a period of 24 months from the date of purchase.

Should a malfunction or other indication of defect attributable directly to faulty materials and/or workmanship occur, Seller will, at its option, and without charge to the customer for labor and parts, repair or replace the defective product, F.O.B. Seller's plant, but Seller will not be responsible for freight from Purchaser to Seller's plant. In no event shall Seller be liable for any loss, inconvenience, or damage, whether direct, incidental, consequential or otherwise resulting from abuse, misapplication or modification of the product, improper or faulty power, damage resulting from repairs or alterations performed by unauthorized persons, or conditions resulting from any other equipment attached to the product.

Seller assumes no liability for damage occurring in transit due to the product not being returned in its original shipping material.

This warranty is exclusive and is in lieu of any warranty of merchantability or fitness for a particular purpose or other warranty of quality whether expressed or implied, except of title and against patent infringement. Correction of nonconformities, in the manner and for the period of time provided above, shall constitute fulfillment of all liabilities of the Seller to the Purchaser with respect to, or arising out of the goods, whether based on contract, negligence, strict tort or otherwise.

# LIMITATION OF LIABILITY

The Seller shall not under any circumstances be liable for special or consequential damages, such as, but not limited to, damage or loss of other property or equipment, loss of profits or revenues, cost of capital, cost of purchased or replacement goods or claims of customers of Purchaser for service interruptions. The remedies of the Purchaser set forth herein are exclusive, and the liability of Seller respect to any contract, or anything done in connection therewith such as the performance or breach thereof, of from the manufacture, sale, delivery, resale, installation or use of any goods covered by or furnished under this contract whether arising out of contract, negligence, strict tort or breach of warranty or otherwise, shall not, except as expressly provided herein, exceed the price of the goods upon which such liability is based.

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Seller makes every effort to provide clear and accurate technical information on the application of its products in the Operator's Manual and assumes no liability for misuse of the information.



# TABLE OF CONTENTS

| 1. | Introduction                          | 1  |
|----|---------------------------------------|----|
| 2. | Customer Service                      | 2  |
| 3. | Hardware/Software                     | 3  |
| 4. | Specifications                        | 3  |
| 5. | Block Diagram/Components              | 4  |
|    | 5.1 Internal Hardware                 | 5  |
|    | 5.2 Internal Cable Assemblies         | 5  |
|    | 5.3 External Cables/Connectors        | 6  |
|    | 5.4 Jumpers/Pin Settings              | 6  |
| 6. | Unit Dimensions                       | 7  |
| 7. | Display OSD Operator Control Buttons  | 8  |
|    | 7.1 OSD Operation/LCD System Settings | 9  |
| 8. | Revision History                      | 11 |

#### 1. Introduction

Thank you for selecting a Daisy solution for your operator interface needs. This manual contains drawings and component descriptions for setting up and operating your Daisy Data Model 2439MA Lightweight flat panel Display. In addition, Daisy Data provides warnings, precautions, and procedures to ensure reliable and safe operation of your display. This will help you understand how your product operates and what you should expect during normal operating conditions. And if any problems would arise, help you get the service or help you require in a timely manner should you have any inquiries or concerns.



For more information contact:



#### 2. Customer Service

All Daisy systems pass detailed quality control configuration and inspection before being shipped. Daisy strives to create the highest quality systems and chooses top quality parts. However, like most electronic devices, units may experience issues over time. Should you experience problems, or have any further inquiries or comments, please contact Daisy's customer service department:

Business Phone: 717.796.9999 (x222) Fax: 717.796.9000 Email: <u>support@daisydata.com</u>

Equipment returned to Daisy for service must be accompanied by a valid return merchandise authorization (RMA) number. Items or products shipped to Daisy without a valid RMA number will be refused. An RMA will be generated upon receipt of Company Name, Address, Contact, Product Model and Serial Numbers.

Daisy Data Displays Inc. prides itself on offering best in class support for your products. Our technical support team can help you with installation, configuration, troubleshooting, and other support issues for all Daisy's products.



Typical Model/Serial No. Tag

#### 3. Hardware/Software

Daisy data should be contacted if any hardware or software questions/issues arise. Additional software can be supplied as needed. Be aware that any modifications or alterations without the assistance of Daisy Data may affect unit certifications and/or implied warranty that apply to your specific unit.

#### 4. Specifications

| MATERIALS  |   |  |  |  |
|--|---|--|--|--|
| All materials comply with IEC 60529 IP64 Standards       |   |  |  |  |
| Enclosure and Hardware                                   | Powder-coated Nickel-plated machined Aluminum,<br>Plated CRS, Stainless Steel |  |  |  |
| Weight   | 24.40 lbs.  |  |  |  |
| MEC  | HANICAL   |  |  |  |
| Unit Dimensions (See Section 6 – Unit Dimension          | s for detailed unit drawings/VESA plate information)                          |  |  |  |
| ENVIRG   | DNMENTAL  |  |  |  |
| Ingress Protection Copper-impregnated Silicone Gasketing |   |  |  |  |
| Operating Temperature                                    | -20° C to +50° C  |  |  |  |
| Storage Temperature                                      | -30° C to +80° C  |  |  |  |
| Relative Humidity  | 95% (non-condensing)  |  |  |  |
| ELECTRICAL   |   |  |  |  |
| Supply Input Voltage                                     | 110VAC (Bench-top Power Supply)   |  |  |  |
| Unit Input Voltage                                       | 18-36VDC  |  |  |  |
| Current  | 1.11-3.13 A (1.5 Typical)   |  |  |  |
| AIR REQI   | JIREMENTS   |  |  |  |
| Air Pressure   | N/A   |  |  |  |
| DISPLAY  |   |  |  |  |
| Resolution (max)   | 1920 x 1080   |  |  |  |
| Viewing Angle (Typical)                                  | 89/89/89/89   |  |  |  |
| Brightness (Standard)                                    | 1000 nits   |  |  |  |
| Color Depth 8-bit  |   |  |  |  |
| Backlight LED  |   |  |  |  |

Note: Due to frequent technological advances, please contact Daisy for latest model specifications.

#### 5. Block Diagram/Components

Per Control Drawing D303-100500, review the following sections to identify Model 2439MA components. (Internal Hardware, Internal Cable Assemblies, External Cables/Connectors).



## 5.1 Internal Hardware

| No. | Part No.       | Description                                    |  |
|-----|----------------|--|--|
| 1   | P040-900108    | 24" Resistive Touch Screen (EMI MESH)          |  |
| 2   | P000-000163    | 24" LCD Monitor                                |  |
| 3   | 1301-000029-02 | 4-Button Membrane Switch Assembly              |  |
| 4   | 1100-002483-02 | ON/OFF Membrane Switch                         |  |
| 5   | P310-046000    | Power Supply DC-DC (9-36V in, 12V out, 75W)    |  |
| 6   | P310-036000    | OSD Membrane Interface                         |  |
| 7   | P040-100023-01 | Resistive Touch Screen Controller (Serial/USB) |  |
| 8   | P050-000303-01 | Video Card (DIGI-VIEW ALR-1920)                |  |
| 9   | P005-000021    | LED Driver (24", HI-BRT)                       |  |

# 5.2 Internal Cable Assemblies

| No. | Part No.       | Description                                 |  |
|-----|----------------|---|--|
| А   | P130-000162    | OSD Interface-to-Display Card Cable         |  |
| В   | 1100-002478-01 | OSD/POWER Cable                             |  |
| С   | 1100-002449    | Video Controller Power Cable                |  |
| D   | 1100-002481-01 | Power Input Cable/338999 Connector          |  |
| E   | P131-000181    | DP-to-D38999 Cable                          |  |
| F   | P131-000181    | HDMI PM-to-HDMI A Male Cable                |  |
| G   | P130-000189    | USB-TO-Touch Screen Control Cable           |  |
| н   | 1100-002078    | Resistive Touch Screen Serial/USB/PWR Cable |  |
| I   | 1100-002640    | LED Driver Cable                            |  |
| J   | P130-000088    | DIGITALVIEW LVDS Cable                      |  |

## 5.3 External Cables/Connectors

| No.   | Part No.    | Description                          |  | Description |  |
|---|-------------|--------------------------------------|--|-------------|--|
| K (J1)  | 1100-002539 | DC POWER IN Connection/Cable         |  |             |  |
| L (J2)  | P130-00190  | DISPLAYPORT IN Video Connector/Cable |  |             |  |
| M (J3)  | P131-00182  | HDMI IN Video Connector/Cable        |  |             |  |
| N (J4) I100-002639 USB Touch Screen Connector/Cable |             | USB Touch Screen Connector/Cable     |  |             |  |



Model 2439MA External Connections

5.4 Jumpers/Pin Settings

| 0)  | L 2457MA   |
|---|--|
| SW1 SW2<br>ON<br>DEF 12345578 123455<br>RED MARKS THE<br>DEFENSIONAL DEDITION | JA3: +5V<br>JB1: 2-3<br>JB2: 2-3<br>JB3: 1-2<br>JB4: OPEN<br>JB5: 5-6<br>JP6: OPEN |
|   | JA6<br>SW1<br>SW1<br>SW2<br>1234567<br>RED MARKS THE<br>OPERATIONAL POSITION       |



# 7. Display OSD Operator Control Buttons

The following section is a detailed description on the operation and specific settings of your Model 2439MA Display using the OSD buttons on the left side of the unit.



# 7.1 OSD Operation/LCD System Settings

| OSD Functions |  |  |  |  |
|---------------|--|--|--|--|
|               |  |  |  |  |

|   | IMAGE                                |                  |  |   |  |
|---|--------------------------------------|------------------|--|---|--|
|   | ÿ                                    | Brightness       | Increase/d<br>Press – or   | ecrease brightness level.<br>+ ( +) Total: 100 steps  |  |
|   | 0                                    | Contrast         | Increase/d<br>Press – or   | ecrea <u>se contrast level.</u><br>+ ( +) Total: 100 steps  |  |
|   |                                      | Sharpness        | Increase/d<br>Press – or   | + ( +) Total: 8 steps   |  |
|   |                                      | Color            | Auto: Auto   | RGB Calibration (Function in ARGB mode only)  |  |
| Color temp►<br>like.)<br>4200k<br>5000k<br>6500k<br>7500k<br>9300k<br>User ►<br>R<br>G<br>B |                                      |                  | Color temp<br>like.)<br>4200<br>5000<br>6500<br>7500<br>9300<br>User | <ul> <li>(Adjust the warmness of the image displayed. The higher temperature thecoolest image looks like. The lower temperature the warmest image looks</li> <li>k</li> <li>k&lt;</li></ul> |  |
|   | DISPLAY (Function in ARGB mode only) |                  |  |   |  |
| Auto Adjust   |                                      |                  | Auto adjust the positions, phase, frequency                          |   |  |
|   | 222                                  | Phase            |  | Fine tune the data sampling position (adjust image quality)<br>Press – or + (- +) Total: 100 steps  |  |
|   | ₩                                    | Clock            |  | Adjust the image horizontal size<br>Press – or + (- +) Total: 100 steps   |  |
|   | <b>†</b> Ĵ→                          | Display Position |  | Adjust image position   |  |
|   | ١                                    | Backlight**►     |  |   |  |
|   |                                      | Invert           |  | B/L Invert: Invert for the backlight brightness   |  |
|   |                                      | Control          |  | D/A / PWM: Selection for voltage level dimming control / PWM dimming control  |  |
| Frequency   |                                      |                  | Backlight frequency 100 ~ 440Hz in a step of 20                      |   |  |
|   |                                      | B/L              |  | Backlight brightness adjustment   |  |
| Õ   | SOUND (                              | Function when H  | DMI and Dis  | play Port connected and selected)   |  |
|   | Ψ̈́                                  | Volume           |  | Increase/decrease volume level, total: 100 steps<br>Press – or + (++) Total: 100 steps  |  |
|   | ₽                                    | Mute             |  | Mute  |  |
|   | 壓                                    | Output           |  | Select audio output port<br>Speakers: via CN1 & J1 connector<br>PDIF: via CN11 connector  |  |

| →ঢ়                    | SYSTEM   |   |  |
|------------------------|--|---|--|
|                        |  | Input: Select the input video signal<br>Display Port<br>VGA<br>DVI/HDMI<br>Autoscan: Enable the Auto source seek function |  |
|                        | 0  | Timer: OSD Timeout in seconds<br>Press – or + (- +) From ON, 5 to 60<br>(Total:13 steps, ON standard for Always ON)       |  |
|                        |  | Rotation: OSD menu rotation in degree0<br>90<br>180<br>270  |  |
|                        | <b>↔</b><br>menu                                       | Position : Adjust OSD menu position   |  |
|                        | MENU<br>MENU   | Transparency: Set OSD transparency<br>Press – or + (-   |  |
| C     +<br>A     +<br> | Reset: Load factory default<br>Press down on OSD keypa | Load factory default settings.<br>down on OSD keypad to factory reset   |  |

# 8. Revision History

| REVISION | CHANGE DESCRIPTION | DATE      | AUTHOR |
|----------|--------------------|-----------|--------|
| -        | Initial Release    | 3/16/2021 | BM     |
|          |                    |           |        |
|          |                    |           |        |
|          |                    |           |        |
|          |                    |           |        |
|          |                    |           |        |
|          |                    |           |        |
|          |                    |           |        |
|          |                    |           |        |
|          |                    |           |        |